CHC52021M Diploma of Community Services

CHC52025M Diploma of Community Services

# Modification History

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| Release | Comments |
| Release 1 | This version released with CHC Community Services Training Package Version 11.  *CHC52025M Diploma of Community Services* supersedes and is not equivalent to *CHC52025 Diploma of Community Services.*  Major changes to core and elective units of competency. |

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| **Qualification code**  **DRAFT**  *Mandatory field* | CHC52025M |
| **Qualification title**  *Mandatory field* | Diploma of Community Services |
| **Qualification description**  *Mandatory field* | This qualification prepares individuals to develop, deliver, and manage specialised community services.  Work is autonomous under broad direction from organisational management, with supervisory responsibility for others who perform person-centred work.  To achieve this qualification, the candidate must have completed at least 100 hours of work as detailed in the Assessment Requirements of units of competency.    The skills in this qualification must be applied in accordance with Commonwealth and State or Territory legislation, Australian standards and industry codes of practice. |
| **Foundation skills outcomes**  *Mandatory field* | The foundation skills outcomes implicit in this qualification are outlined in the below bar chart.    Note: Some elective units require higher foundation skills levels. Please refer to the Companion Volume Implementation Guide for more information. |
| **Entry requirements**  *Optional field* | *Entry to this qualification is open to individuals who can demonstrate foundational community services competence through any of the following:*   * *a qualification at Certificate III level or higher in a discipline related to health or community services; or* * *evidence of at least 6 months of work (paid or volunteer) in community services role(s)* |
| **ualification mapping information**  *Mandatory field* | *CHC52025M Diploma of Community Services* supersedes and is not equivalent to *CHC52025 Diploma of Community Services.* |
| **Packaging Rules**  **DRAFT** | 1. units must be completed:  * 12 core units * 6 elective units, consisting of: * at least 4 units from amongst the electives listed in Group A, B, C, D, E or F below * up to 2 units from the electives listed below, any endorsed Training Package or accredited course.     Where appropriate, electives may be packaged to provide a qualification with a specialisation.  Packaging for each specialisation:   * at least 3 Group A electives must be selected for the award of the Diploma of Community Services (Case Management) * at least 3 Group B electives must be selected for award of the Diploma of Community Services (Social Housing) * at least 3 Group C electives must be selected for award of the Diploma of Community Services (Child, Youth and Family Welfare) * at least 3 Group D electives must be selected for award of the Diploma of Community Services (Responding to Family*, Domestic and/or Sexual Violence)~~.~~* * at least 3 Group E electives must be selected for award of the Diploma of Community Services (Leadership and Management)     Where multiple specialisations are completed, this should be noted on the testamur when awarding the qualification. For example, Diploma of Community Services (Case Management, and Social Housing).    All electives chosen must contribute to a valid, industry-supported vocational outcome.  Units in italics include a mandatory workplace requirement.    *\**Indicates proposed draft title – subject to consultation  M indicates proposed major changes  X indicates cross sector   |  |  | | --- | --- | | **Core Units** | | | *CHCCCS004M* | *Assess co-existing needs* | | *CHCCCS019M* | *Recognise and respond to crisis situations* | | *CHCCSM0XX* | *Facilitate and review case management* | | *CHCDEV005M* | *Analyse impacts of sociological factors on people in community work and services* | | *CHCDFV001M* | *\*Identify and respond to family, domestic and/or sexual violence* | | *CHCDIV002M* | *\*Support culturally responsive practices with Aboriginal and/or Torres Strait Islander peoples* | | *CHCDIV003M* | *Manage and promote diversity* | | *CHCLEG003M* | *Manage legal and ethical compliance* | | *CHCMGT005* | *Facilitate workplace debriefing and support processes* | | *CHCMHS013* | *Implement trauma-informed care* | | *CHCPRP003* | *Reflect on and improve own professional practice* | | *HLTWHS003* | *Maintain work health and safety* |  |  |  | | --- | --- | | **Elective Units** | | | **Group A – Case Management** | | | *CHCCSM010* | *Implement case management practice* | | *CHCCSM012* | *Coordinate complex case requirements* | | *CHCCSM014M* | *Provide case management supervision* | | *CHCCSM015* | *Undertake case management in a child protection framework* | | *CHCCSM016* | *Undertake advanced assessments* |        |  |  | | --- | --- | | **Group B – Social Housing** | | | *CHCSOH013* | *Work with people experiencing or at risk of homelessness* | | *CHCSOH014* | *Manage and maintain tenancy agreements and services* | | *CHCSOH019* | *Manage head lease* | | *CHCSOH020* | *Develop quality systems in line with registration standards* | | *CHCCCS037M* | *Visit client residence* | | *CHCSOH021M* | *Work with clients within the social housing system* |        |  |  | | --- | --- | | **Group C –** Child, Youth and Family Welfare | | | *CHCCSM015* | *Undertake case management in a child protection framework* | | *CHCEDU009* | *Provide parenting, health and well-being education* | | *CHCFAM001*  **DRAFT** | *Operate in a family law environment* | | *CHCFAM002* | *Work with a child-focused approach* | | *CHCFAM003* | *Support people to improve relationships* | | *CHCFAM004* | *Facilitate changeovers* | | *CHCFAM005* | *Facilitate and monitor contact* | | *CHCFAM006* | *Assist families to self-manage contact* | | *CHCPRT025* | *Identify and report children and young people at risk* | | *CHCPRT027* | *Work collaboratively to maintain an environment safe for children and young people* | | *CHCPRT026* | *Support the rights and safety of children and young people* | | *CHCPRT033* | *Provide support to children and youth in out-of-home care* | | *CHCPRT034* | *Work with children and young people with complex trauma and attachment issues and needs* | | *CHCYTH013* | *Engage respectfully with young people* | | *CHCYTH016* | *Respond to critical situations* | | *CHCYTH017* | *Develop and implement procedures to enable young people to address their needs* | | *CHCYTH022* | *Provide services for the needs and circumstances of young people* |        |  |  | | --- | --- | | **Group D – Responding to** Family, Domestic and/or Sexual Violence | | | *CHCCCS033* | *Identify and report abuse* | | *CHCDFV002M* | *Provide support to children affected by domestic and family violence* | | *CHCDFV006M* | *Counsel clients affected by domestic and family violence* | | *CHCDFV007M* | *Work with users of violence to effect change* | | *CHCDFV009M* | *Establish change promoting relationship with users of domestic and family violence* | | *CHCDFV012M* | *Make safety plans with people who have been subjected to domestic and family violence* | | *CHCDFVXXX* | *Provide family, domestic and/or sexual violence support to communities* |      |  |  | | --- | --- | | **Group E – Leadership and Management** | | | *BSBHRM415*  **DRAFT** | *Coordinate recruitment and onboarding* | | *BSBLDR522* | *Manage people performance* | | *BSBSTR503* | *Develop organisational policy* | | *BSBLDR523* | *Lead and manage effective workplace relationships* | | *BSBTWK502* | *Manage team effectiveness* | | *CHCCOM003M* | *Develop workplace communication strategies* | | *PSPGEN124* | *Provide workplace coaching* | | *TAEDEL414* | *Mentor in the workplace* |        |  |  | | --- | --- | | **Group** F - General Electives | | | *BSBCMM411* | *Make presentations* | | *BSBCRT412* | *Articulate, present and debate ideas* | | *BSBHRM531* | *Coordinate health and wellness programs* | | *BSBPEF401* | *Manage personal health and wellbeing* | | *BSBPEF502* | *Develop and use emotional intelligence* | | *BSBSTR603* | *Develop business continuity plans* | | *BSBWRT411* | *Write complex documents* | | *CHCADV001* | *Facilitate the interests and rights of clients* | | *CHCADV002M* | *Provide advocacy and representation services* | | *CHCADV003* | *Represent clients in court* | | *CHCADV004* | *Represent organisation in court or tribunal* | | *CHCADV005* | *Provide systems advocacy services* | | *CHCAOD001* | *Work in an alcohol and other drugs context* | | *CHCAOD004M* | *\*Assess needs of people who use alcohol and other drugs* | | *CHCAOD005* | *Provide alcohol and other drugs withdrawal services* | | *CHCAOD006M* | *\*Provide interventions for people who use alcohol and other drugs* | | *CHCAOD007M* | *\*Develop strategies for alcohol and other drugs lapse and relapse prevention and management* | | *CHCAOD008M* | *\*Provide advanced interventions to meet the needs of people who use alcohol and other drugs* | | *CHCAOD009M* | *\*Develop and review individual alcohol and other drugs support plans* | | *CHCCCS003M* | *\*Increase the safety of people at risk of suicide* | | *CHCCCS007* | *Develop and implement service programs* | | *CHCCCS009M*  **DRAFT** | *Facilitate responsible behaviour* | | *CHCCCS035* | *Support people with autism spectrum disorder* | | *CHCCCS038* | *Facilitate the empowerment of people receiving support* | | *CHCCDE019* | *Work within a community development framework* | | *CHCCDE023* | *Develop and deliver community projects* | | *CHCCDE024* | *Support community action* | | *CHCCDE025* | *Develop and support community leadership* | | *CHCCDE026* | *Develop and lead community engagement strategies to enhance participation* | | *CHCCDE027* | *Implement community development strategies* | | *CHCCDE028M* | *Work within organisation and government structures to enable community development outcomes* | | *CHCCDE031* | *Develop and implement a community renewal plan* | | *CHCCSL001M* | *Establish and confirm the counselling relationship* | | *CHCCSL002* | *Apply specialist interpersonal and counselling interview skills* | | *CHCCSL003* | *Facilitate the counselling relationship and process* | | *CHCCSL007* | *Support counselling clients in decision-making processes* | | *CHCDEV004M* | *Confirm developmental status* | | *CHCDEV006* | *Analyse information for service planning and delivery* | | *CHCDIS015* | *Develop and provide person-centred service responses* | | *CHCDIS016* | *Develop and promote positive person-centred behaviour supports* | | *CHCDIS017* | *Facilitate community participation and social inclusion* | | *CHCDIS019* | *Provide person-centred services to people with disability with complex needs* | | *CHCEDU002* | *Plan health promotion and community intervention* | | *CHCEDU003* | *Provide sexual and reproductive health information to clients* | | *CHCEDU004* | *Develop, implement and review sexual and reproductive health education programs* | | *CHCGMB00M* | *\*Assess the needs of people experiencing problem gambling challenges* | | *CHCGRP002*  **DRAFT** | *Plan and conduct group activities* | | *CHCINM001* | *Meet statutory and organisation information requirements* | | *CHCLLN001* | *Respond to client language, literacy and numeracy needs* | | *CHCMGT001M* | *\*Develop, implement and review quality systems* | | *CHCMGT002* | *Manage partnership agreements with service providers* | | *CHCMGT004* | *Secure and manage funding* | | *CHCMGT006* | *Coordinate client directed services* | | *CHCMHS001M* | *\*Work with people accessing mental health services* | | *CHCMHS002* | *Establish self-directed recovery relationships* | | *CHCMHS003* | *Provide recovery- oriented mental health services* | | *CHCMHS004* | *Work collaboratively with the care network and other services* | | *CHCMHS005M* | *\*Provide services to people seeking support for co-occurring mental health and alcohol and other drugs concerns* | | *CHCMHS006M* | *\*Facilitate the recovery process with the person, family their support network and carers* | | *CHCMHS008M* | *\*Develop self-advocacy skills in others* | | *CHCMHS011M* | *\*Explore and promote social, emotional and physical wellbeing* | | *CHCPOL003* | *Research and apply evidence to practice* | | *CHCPRP001* | *Develop and maintain networks and collaborative partnerships* | | *CHCPRP004* | *Promote and represent the service* | | *CHCPRP005* | *Engage with health professionals and the health system* | | *CHCPRT032* | *Provide supervision in a secure system* | | *CHCSET003* | *Work with forced migrants* | | *CHCSET004* | *Undertake bicultural work with forced migrants in Australia* | | *CHCYTH024* | *Manage service response to young people in crisis* | | *HLTAHW031* | *Provide information/strategies to enhance capacities of Aboriginal/Torres Strait Islander families* | | *HLTAID014* | *Provide advanced first aid* | | *PSPLAN003* | *Source information on Deaf culture, and communicate according to Deaf protocol* | | *PUAEMR035* | *Facilitate community involvement in recovery* | |